

# Qualtrics Survey Supporters

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## Start of Block: Introduction

Q1 Welcome to the SOGICA survey. Thank you for taking the time to contribute to our work and help make it of real value to lesbian, gay, bisexual, transexual, queer, intersex + (LGBTQI+) people claiming asylum, and to the people who are working with and supporting them.

This survey is for people who work with or support people who have claimed asylum because of sexual orientation or gender identity.

The survey is anonymous and you will not be asked to give your name or any other information that might identify you. However, by completing the survey you are giving consent for your answers to be used in the research project and project publications.

Here are some [Frequently Asked Questions](#) to answer any questions you may have, and to help you decide if you want to complete the survey.

Feel free to [email us](#) if you have any additional questions and we will get back to you as soon as we can. Please also [email us](#) if you would like this survey in another format and we will try to help.

We have provided the survey in several different languages, however we would encourage you to complete it in English if possible. The reason for this is that we can't guarantee the quality of the translation, or that the translated language and terminology is appropriate. This is because the translation from English to other languages is done through the survey software, which uses Google Translate.

The survey is open until the end of March 2019.

### Prize draw

There is a prize draw open to anyone who completes either of the surveys and wishes to take part. There are four prizes equivalent to €25 each. Each prize will be given in the form of a voucher to use in the country of residence of the winner.

If you wish to enter the draw, you will need to provide your email address so that we can contact you, however, the contact details of people who choose to enter the draw will not be connected to the survey responses and will be deleted after the draw takes place in April 2020 unless you specify otherwise (for example, if you tell us you wish to [sign up to the SOGICA newsletter](#)). If you would like to enter the draw, please provide your email address when asked to do so at the

end of the survey.

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End of Block: Introduction

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Start of Block: About you

**Q2 Questions about you**

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Q3 1. In what way do you work with or support LGBTQI+ people seeking asylum?

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Q4 2. What kind of organisation do you work or volunteer with? (Please select as many answers as apply).

- LGBTQI+ organisation (1)
  - Asylum, refugee and/or migrant organisation (2)
  - Organisation giving general advice and/or information (3)
  - Organisation providing legal advice and/or representation (4)
  - Government department (5)
  - Courts or judiciary (6)
  - Research or educational institution (9)
  - Other kind of organisation (8)
  - No organisation (10)
  - Please use the space below if you wish to provide more information. (7)
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Q5 3. What country do you work in? (The SOGICA project is focusing on Germany, Italy and the UK, but we are also interested in learning about experiences in other countries).

- Germany (1)
  - Italy (2)
  - UK (3)
  - Another country - please use the space below to provide information. (4)
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**Q6 Questions about LGBTQI+ asylum claims and appeals**

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Q7 4. **In general**, what do you think are the main problems or concerns when claiming asylum for LGBTQI+ people in the country or place where you work? (Please select as many answers as apply).

- Credibility (1)
  - Country of origin information (2)
  - Stereotyping (3)
  - Discretion reasoning (4)
  - Internal relocation alternative argument brackets (the argument that you can live safely in another part of your country of origin) (5)
  - People claiming are not aware that sexual orientation or gender identity can be the basis for claiming asylum (7)
  - Other problems or issues (10)
  - Please use the space below if you wish to provide more information. (8)
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Q8 5. What do you think are the main problems or concerns about the **first asylum or screening interview** for LGBTQI+ people claiming asylum in the country or place where you work? Please select as many answers as are relevant.

- Credibility (1)
  - Country of origin information (2)
  - Stereotyping (3)
  - Discretion reasoning (4)
  - Internal relocation alternative argument (5)
  - People claiming are not aware that sexual orientation or gender identity can be the basis for claiming asylum (7)
  - Other problems or issues (9)
  - Please use the space below if you wish to provide more information. (8)
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Q9 6. What do you think are the main problems or concerns about the **main interview** for LGBTQI+ people claiming asylum in the country or place where you work? Please select as many answers as are relevant.

- Credibility (1)
  - Country of origin information (2)
  - Stereotyping (3)
  - Discretion reasoning (4)
  - Internal relocation alternative argument (5)
  - People claiming are not aware that sexual orientation or gender identity can be the basis for claiming asylum (7)
  - Other problems or issues (9)
  - Please use the space below if you wish to provide more information. (8)
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Q10 7. What do you think are the main problems or concerns at the **appeal stage** for LGBTQI+ people claiming asylum in the country or place where you work? Please select as many answers as are relevant.

- Credibility (1)
  - Country of origin information (2)
  - Stereotyping (3)
  - Discretion reasoning (4)
  - Internal relocation alternative argument (5)
  - People claiming are not aware that sexual orientation or gender identity can be the basis for claiming asylum (7)
  - Other problems or issues (9)
  - Please use the space below if you wish to provide more information. (8)
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Q11 8. Do you think that factors other than sexual orientation and gender identity play a role in decision-making for LGBTQI+ people claiming asylum? If so, please select as many of those below as you think are relevant.

- Age (1)
  - Cultural background (2)
  - Disability (3)
  - Educational background (4)
  - Ethnicity or race (5)
  - Gender (6)
  - Country of origin (7)
  - Religion (8)
  - Social class (9)
  - Demeanour (clothes and mannerisms) (12)
  - None of these factors are relevant (11)
  - Other factors (13)
  - Please use the space below if you wish to provide more information. (10)
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Q12 9. Based on your experience, do you think there is adequate and affordable good quality legal advice and representation for the LGBTQI+ people seeking asylum that you know or work with?

Yes (1)

No (2)

Not sure or other (5)

Please use the space below if you wish to provide more information. (4)

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Q13 10. Based on your experience, do you think the interpreting services available to LGBTQI+ people seeking asylum are appropriate and adequate?

Yes (1)

No (2)

Not sure or other (5)

Please use the space below if you wish to provide more information. (4)

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Q14 11. Do you see any differences in the way that different LGBTQI+ based asylum claims are treated by decision-makers?

Yes (1)

No (2)

Not sure (3)

Please use the space below if you wish to provide more information. (4)

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Q15 12. If you work with or support any LGBTQI+ people claiming asylum who are in detention, do you think they face particular problems and, if so, what are they?

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**Q16 Questions about life outside of the legal process**

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Q17 13. Based on your experience, how would you assess the standard of accommodation for LGBTQI+ people seeking asylum in the country or place where you work?

Please use the bar below to indicate your answer (0 = very difficult, 10 = very easy)

0 1 2 3 4 5 6 7 8 9 10



Q18 Please use the space below if you wish to provide more information.

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Q19 14. Do you think it is a good idea to have separate accommodation for LGBTQI+ people seeking asylum or who have been given asylum?

- Yes (1)
  - No (2)
  - Not sure (3)
  - Please use the space below if you wish to provide more information. (4)
- 

Q20 15. Have any of the LGBTQI+ people seeking asylum who you know experienced any of the following in the country where they claimed asylum? (Please select as many as apply)

- Discrimination (1)
  - Violence (2)
  - Hate crime (3)
  - Please use the space below if you wish to provide more information. (4)
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Q21 16. Based on your experience, how easy or difficult do you think it is for LGBTQI+ people claiming asylum or who have claimed asylum to 'integrate' in the country or place where you work?

Please use the bar below to indicate your answer (0 = very difficult, 10 = very easy)

0 1 2 3 4 5 6 7 8 9 10



Q22 Please use the space below if you wish to provide more information.

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Q23 17. What improvements should there be to the asylum system or services for LGBTQI+ people seeking asylum?

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Q24 18. Are you emotionally or physically affected by your work with people who may have experienced torture and persecution?

- Yes (1)
  - No (2)
  - Not sure (3)
  - Please use the space below if you wish to provide more information. (4)
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Q25 19. Is counselling or other support available to you and your colleagues?

- Yes (1)
  - No (2)
  - Not sure (3)
  - Please use the space below if you wish to provide more information. (4)
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Q26 20. There are a few final questions but this is the end of the main part of the survey so is there anything else you would like to tell us?

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End of Block: Questions about life outside of the legal process

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Start of Block: About you

**Q27 About you**

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Q28 In this section we would like to ask you some questions about yourself that will help us understand more about the people who work with or support people who are applying for asylum in Europe because of their sexual orientation or gender identity.

None of the questions are compulsory, but we would be grateful if you would take the time to respond.

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Q29 21. How would you describe your gender or gender identity?

- Male (1)
  - Female (2)
  - Non-binary (3)
  - Intersex (4)
  - Trans (male to female) (5)
  - Trans (female to male) (6)
  - Trans (11)
  - Queer (8)
  - Other (12)
  - Prefer not to say (9)
  - Please use the space below to provide more information (10)
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Q30 22. How would you describe your sexuality?

- Lesbian (2)
  - Gay (3)
  - Bisexual (4)
  - Queer (8)
  - Heterosexual (12)
  - Other (11)
  - Prefer not to say (9)
  - Please use the space below to provide more information (10)
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Q31 23. How old are you?

- 17 and under (1)
  - 18-24 (2)
  - 25-34 (3)
  - 35-44 (4)
  - 45-54 (5)
  - 55-64 (6)
  - 65-74 (7)
  - 75 or older (8)
  - Not sure or prefer not to say (9)
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Q32 24. Do you consider yourself to have a disability?

- Yes (1)
  - No (2)
  - Not sure or prefer not to say (3)
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Q33 25. How would you describe your religious or non-religious identity?

- Christian (1)
  - Muslim (2)
  - Jewish (3)
  - Hindu (4)
  - Sikh (5)
  - Buddhist (6)
  - Agnostic (8)
  - Atheist (7)
  - Other (11)
  - Prefer not to say (9)
  - Please use the space below to provide more information (10)
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Q34 26. How would you describe your ethnic identity or origin?

- Arab (13)
  - Asian/Asian (Indian, Pakistani, Bangladeshi, Chinese, Other Asian) (1)
  - Black (African, Caribbean, Other Black) (2)
  - Mixed/Multiple Ethnic Group (White and Black Caribbean, White and Black African, White and Asian, Other Mixed) (4)
  - North African (11)
  - White (including Irish, Gypsy and Traveller, Other) (6)
  - Prefer not to say (9)
  - Other (please use the space below to specify) (10)
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Q35 27. What is the highest level of education that you have completed?

- Primary school (1)
  - Secondary school (7)
  - Further or higher education (college or university) (4)
  - Postgraduate studies (5)
  - Not sure or prefer not to say (3)
  - Please use the space below to provide more information (6)
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End of Block: About you

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Start of Block: Thank you

Q36

**Thank you!**

You have reached the end of the survey. Before you leave, we have some final requests and information you may find of interest.

SOGICA sends out a free bulletin every three months with information about LGBTQI+ asylum developments. Please sign up to it [here](#).

Please let us know if you would be interested in taking part in an interview or focus group about your experiences and we will send you information about the process, including confidentiality. You can email us at [info@sogica.org](mailto:info@sogica.org).

Please tell people you know or work with about this survey – it will be running until the end of March 2019 and we would like to get as many responses as possible.

Finally, the SOGICA team thanks you for taking the time to complete our survey. You have helped to ensure that the SOGICA project is informed by the experiences of LGBTQI+ people seeking asylum and those who work with and support them.

[Find out more about SOGICA.](#)

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Q38 If you wish to enter the SOGICA survey prize draw, please provide your email address in the box below so that we can contact you.

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End of Block: Thank you

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